

A *Community-led Survey*, unlike a conventional survey, is not only about collecting information - it also allows for information and insights to be exchanged between the community and the research team.

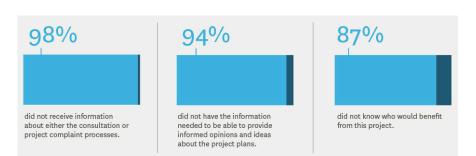


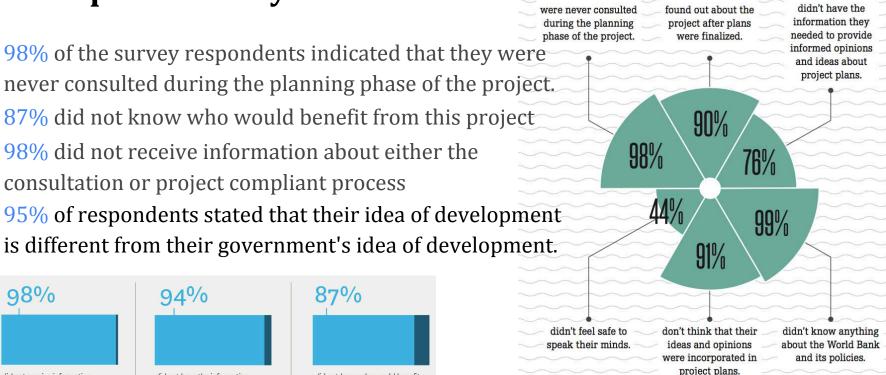
- The community-led survey can help the community better understand their collective experience and perspectives on certain issues.
- It is one of approaches to include different voices in the community.
- The result can be reviewed by gender and other identities of the participants to have deeper understanding.
- It is an effective way to communicate with government or corporate actors whom often convinced by numbers.

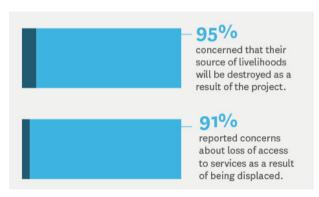


Example of Survey Data

98% of the survey respondents indicated that they were never consulted during the planning phase of the project. 87% did not know who would benefit from this project 98% did not receive information about either the consultation or project compliant process 95% of respondents stated that their idea of development







La mayoría piensa que el proyecto ocasionará impactos negativos:



trucción del ecosistema

परामर्श



प्रतिकृया दिनेहरु मध्ये 🥦 🛠 संग योजना बनाउने समयमा परामर्श लिईएको थिएन



प्रतिकृया दिनेहरु मध्ये 🖓 🕱 संग योजना बनाईसके पश्चात् पनि परामर्श लिईएको थिएन



प्रतिकृया दिनेहरु मध्ये $\P \%$ ले आफ्ना विचार र उपायहरु समावेश गरिएको छ भनेका छन्



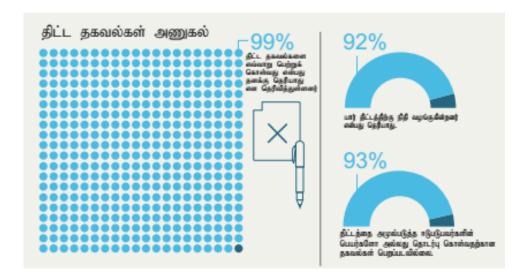
🔧 🤻 लाई आफ्ना समुदायमा विकाश सम्बन्धि विचारहरु राख्न मौका दिईएको थिएन



परामर्श लिईएका मध्ये ६५% ले अधिक जानकारी र बढी समयको माग गरेका छन



🔧 संग परियोजना संग सम्बन्धित सूचित धारणा र विचार प्रदान गर्न आवश्यक जानकारी छन्



Advantages of Using a Survey	Disadvantages of Using a Survey
Because there is a standard set of questions, trends and relationships can be easily identified	Social and legal realities may make it difficult to have a rep- resentative sample of the entire community
Can be done on a large scale, and include responses from a great number of people	Must consider language and literacy of participants
Seen as a scientific or objective research method	Need to ensure questions are understood by participants
Produces numerical results and generalized data that policy mak- ers and media tend to prefer	Answers are often simplistic or limited by the choices presented, and require a combination of methods such as individual interviews or focus group discussion to get detailed and complex answers
Allows participants to remain anonymous so people can be more candid about their experiences and opinions	Realities and attitudes change which may affect the accuracy of the responses over time
Often inexpensive to collect, facilitate, and consolidate data	Skills and guidance materials are needed to conduct the research



How to develop a survey

- Who is part of your community-led survey team
- Who are your participants
- Develop survey questions/ Adapt from survey template
- Create your survey offline & online
- Test your questionnaire
- Revise and finalize your questionnaire



Participants

Whose perspectives do I want the survey to reflect? Who in the community should be included and why?



To help identify participants, consult people who are active in community organizations and know many people in the community. Determine how the research team will integrate people regularly underrepresented or neglected in community conversations.

- Who are we going to ask? How will we make sure we collect data from a group that will be representative of the community?
- What are the reasons for selecting them specifically?
- How many people are we going to speak with?
- What are the potential challenges we might face in reaching or accessing our participants? How will we address these?

To collect a representative sample of viewpoints, set a goal to conduct the research process with at least 100 people.

The *sample* should cover different groups within the targeted communities.

Who is part of your research team?

CRITERIA	Alex	Sreymon	Umida
Mutual Interest?	Issues around fisheries	Impacts on women	Role of youth
Commitment?	Available to speak to his community	Strong commit- ment to entire process	Already has many responsi- bilities
Contribution?	Good at writing and drawing	Can lead the focus groups with women	Good with computers and technology
Represent Diversity?	Speaks local dialect	Represents women's group	Represents youth group
Trust?	Yes	Yes	Yes
Notes	Former staff member at a civil society group	-	Can support team to stay informed

"The number of team members will depend on the scope of the research, but usually, at least 10 people will be needed. The team can also be a combination of civil society groups and community members - ideally a majority of the team should be community



Develop survey questions

• Which part of your research questions can be answered through a survey?

What are different topics or categories?
 Livelihood, experiences in public
 participation, development priorities

Survey questions can cover a wide variety of topics, depending on the objectives of the community-led research. For example, you can decide some questions have a "Yes" or "No" response, a choice of possible answers, or a space for open comments. Responses can be based on personal experiences, or be aspirational about what development the community wants, if any

Example of survey questions

Do you know who is funding the project? ☐ Yes □ No If yes, who is involved in funding the project? Select all that apply. ☐ The government ☐ A company ☐ An international bank ☐ A national bank □ Other

Did you or your community participate in any activities conducted by those funding or implementing the project to measure and document the value of your homes, land, and resources that would be lost or destroyed by the project? ☐ Yes ☐ I don't know Comments:

How and when were you consulted and asked for your ideas about this development project? Select all that apply.

How were you consulted?	When were you consulted?		
I was not consulted	During project planning	After project plans were finalized	☐ When construction began
I was interviewed	During project planning	After project plans were finalized	☐ When construction began
I was surveyed	☐ During project planning	☐ After project plans were finalized	☐ When construction began

If you could talk with project developers and		
government officials, what would you like to tell them?		

f	yo	u were consulted about the project,		
10	now did you respond?			
		I agreed with the project as it was		
		planned		
		I agreed with the overall project, but I		
		wanted to propose changes to the plans		
		I disagreed with the whole project, but I		
		wanted to propose changes to the plans		
		I disagreed with the whole project, and		
		wanted the project to be stopped		
		I could not decide. I wanted to know		
		more information and have more time		
		to think about the project		
		Other		
Please explain.				

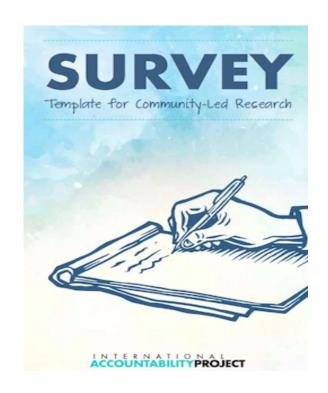
4 types of questions:

Select Your Answer These questions ask the participant to choose only <u>one</u> answer that best represents their reality.

Select All Answers that Apply These questions ask the participant to choose <u>as many answers</u> as they wish, to fully capture their experiences, thoughts, and ideas about a specific topic.

Two-Step Table Questions These questions are a little more complex, and gather several pieces of information at once. In these questions, the titles or headings for each column ask one part of the same question. Participants should consider the first column as the main topic, and the second column as asking for specifics about the participant's engagement with the first column.

Written Response Questions These questions will ask the participant to write their answers out in the box provided, instead of selecting between different options.



https://bit.ly/surveyiap



Collect your survey

Set out a timeline for how long it will take to speak with participants

- Make copies of the Survey questionnaire and number them to help you keep track
- Give prior notice when requesting an interview with participants
- Carry out your survey at a time and place that will be safe and convenient for most participants
- Make sure to consider the livelihoods, seasonal cycles, and culture of the community. For example, if most community members work in the fields during the day in the summer, you might want to conduct your research in the evenings



Tell the participant who you are, which community you are from, or which organization you are with

- Explain the purpose of the research what the research is about and why it is being conducted
 - Explain how you are going to use the information given by them
 Explain that they have the right to anonymity and confidentiality, and
 - that they can withdraw their participation at any point during the research process
- Ask if the participant has any questions before you start
 Ask if they want to participate in the research this is called asking for "informed consent"
- Not everyone in a community may be able to read or write, so consider multiple ways to gather information

When recording responses, it is important to record both the answer chosen by participants, and any quotes that provide more detail on their response.

This will help in understanding trends when analyzing the data.

When conducting surveys, research team members should ask one question at a time. Remember, the survey process is an exchange of information, so listen carefully, don't interrupt or comment on anyone's responses, and give participants enough time to respond to each question.

Sometimes people may become emotional when remembering traumatic experiences. Be supportive and patient. These tips will encourage people to open up and tell their story.



Data Entry

- Create a survey in the database or Survey
 Monkey exactly how they look on paper that
 the research team collect both questions
 and answers
- Test the database by entering a few surveys to spot any errors (be sure to remove them afterward).
- Once all data is entered to the database, you can easily analyze the data.
- Think and discuss within the team about what specific questions that might be difficult to input
- Practice entering data

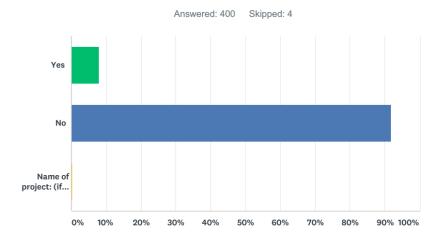
- Organize the paper survey by number. Set up a system to mark which survey has been entered so the data do not duplicated. Everyone who is working on data entry should understand this system.
 - ☐ Input the answers as they are on the survey. Leave blank answers blank
 - ☐ Double check your work.
 - Ask your team if you have any questions or are unclear about how to input something.



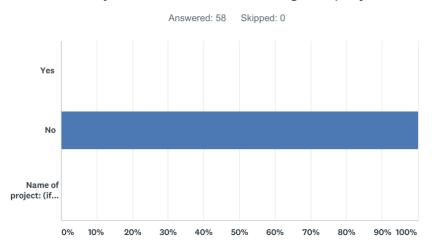
Review each question, calculate the percentage of people who selected each answer, and note down any similar ideas or comments.



Q4 Do you know who is funding the project?



Q4 Do you know who is funding the project?



Overall Data

Only responses from women

Q45 If you could talk with project developers and government officials, what would you like to tell them?

Answered: 247 Skipped: 157

#	RESPONSES	DATE
1	Give awareness to community	9/23/2018 5:08 AM
2	I don't know regarding this	9/22/2018 9:03 AM
3	We request to give information to community regarding the impact of this project	9/22/2018 8:53 AM
4	Explain to the community regarding project	9/22/2018 8:43 AM
5	Create awareness eor community regarding project	9/22/2018 8:35 AM
6	project information shared with community	9/22/2018 8:26 AM
7	Plan with community participation	9/22/2018 8:03 AM
8	Create awareness for all community regarding the project	9/22/2018 7:54 AM
9	Plan project with community opinion	9/22/2018 7:45 AM
10	The project information should share among the community	9/22/2018 7:36 AM
11	All should participate the project	9/22/2018 7:18 AM
12	Work with community without neglecting community	9/22/2018 1:18 AM
13	Prepare plan with community participation	9/22/2018 12:59 AM
14	I don't know about this	9/21/2018 11:35 PM
15	Create awareness to all regarding project	9/21/2018 11:10 PM
16	Project details clearly explain to community	9/21/2018 11:00 PM
17	The impact of the project should inform all	9/21/2018 10:49 PM
18	Project was delaying to implement	9/20/2018 7:11 AM
19	With the concern of the community plan with them	9/20/2018 6:48 AM
20	There doing the plan without consulting us	9/20/2018 6:24 AM
21	The development project should start without much delay	9/20/2018 5:59 AM
22	Should have a vision to benefited to our community and future	9/20/2018 12:30 AM
23	Dont Know	9/19/2018 10:59 PM
24	Project should implement correctly that useful to communiity	9/19/2018 10:38 PM
25	With community Identify their need	9/19/2018 2:10 PM
26	The project should implement considering the future of community	9/17/2018 9:02 AM
27	Project should Plan with community Participation	9/17/2018 6:25 AM
28	Identify needs and discussed with community	9/16/2018 10:50 PM
29	we were not given any awareness please provide awareness and discuss with community	9/16/2018 4:43 PM
30	don't know	9/16/2018 9:51 AM
31	Implement project that are usefull to community	9/16/2018 9:23 AM
32	Implement common activity	9/16/2018 8:39 AM
33	Respect community	9/16/2018 12:50 AM
34	I don't know anything	9/15/2018 7:05 PM

35	Don't Know	9/15/2018 6:32 PM
36	Implement project for community betterment	9/15/2018 7:10 AM
37	Don't appoint senior retired government officers as consultant	9/15/2018 1:21 AM
38	Start project without delay	9/15/2018 1:10 AM
39	No	9/15/2018 12:58 AM
40	create awareness regarding project to community	9/15/2018 12:27 AM
41	create awareness to community regarding project	9/15/2018 12:02 AM
42	Respect community opinions	9/14/2018 10:46 PM
43	Create awareness to community	9/14/2018 10:35 PM
44	Be transperant	9/14/2018 10:24 PM
45	Create awareness about the propose project	9/14/2018 10:13 PM
46	No	9/14/2018 9:53 PM
47	we welcome this project for vankalai	9/14/2018 7:55 PM
48	Respect community experiance	9/14/2018 10:03 AM
49	Respect community	9/14/2018 9:43 AM
50	Don't know	9/14/2018 8:57 AM
51	Respect community	9/14/2018 8:46 AM
52	Development project should start concerning the community development and betterment of community	9/14/2018 8:34 AM
53	Propose project benefited to community	9/14/2018 8:07 AM
54	Project shout carryout based on community needs	9/14/2018 7:39 AM
55	Respect the community	9/14/2018 7:17 AM
56	Respect community opinion and experiance	9/14/2018 7:05 AM
57	Consult with community get their concern an plan project	9/14/2018 12:22 AM
58	Start project wit community participation	9/14/2018 12:11 AM
59	The project information should provide everybody with local languages	9/13/2018 11:58 PM
60	Create awareness regarding project before implementing	9/13/2018 11:46 PM
61	Create awareness to community	9/13/2018 11:33 PM
62	Facilitate to easily obtain the project document	9/13/2018 11:18 PM
63	The project should transperent	9/13/2018 10:58 PM
64	Respect Community opinions	9/13/2018 10:49 PM
65	Not clear	9/13/2018 10:39 PM
66	project should start without delay	9/13/2018 10:29 PM
67	Allways consult the community and plan the project	9/13/2018 10:19 PM
68	Identify needs with community participation	9/13/2018 10:09 PM
69	Create awareness to community and should transparent	9/13/2018 8:40 PM
70	Not appoint retired government senior officers as consultant of project	9/13/2018 8:19 PM
71	Respect community	9/13/2018 3:41 PM
72	respect community opinion	9/13/2018 1:15 PM
73	Should do project with participation of beneficiary community	9/13/2018 1:01 PM
74	Create awareness regarding project	9/13/2018 12:32 PM

DESIGN DEVELOPMENT PROJECT WITH COMMUNITIES



2018 to study the local impact of the proposed Northern

THE COMMUNITY-LED RESEARCH INCLUDED:

The community-led research included community discussions, individual interviews and four focus groups with 400 affected community members:





discussions involving



ACCESS TO PROJECT









about the project plans.





contacts or names of those involved

Communities believe that the Asian Development Bank and the Government of Sri Lanka should ensure a safe space for people to safely meaningfully participate throughout the decision-making process. These spaces should be free from any form of intimidation or coercion.

WRITE A REPORT



For examples of community reports see:

- . http://bit.ly/LilongweWaterProjectCommunityOutreachReport
- http://bit.ly/IAP GAT

CREATE A DATA VISUALIZATION



This can be drawn by hand or done online. For free digital infographic templates see:

www.canva.com

For examples of infographics based on communityled research see:

- http://bit.ly/8StepstoCommunityLedDevelopment
- http://bit.ly/MalawiCommunityInfographic
- http://bit.ly/PanamaCommunityInfographic

CONSULT COMMUNITIES FIRST!



MAKE SOME ART



This could be through theatre, dance, graffiti, photography, painting, sculpture, or any other form of expression!

ORGANIZE A COLLECTIVE ACTION



This could include people inside and outside your community, and could be a protest, march, or other form of action taken together as a group.

SHARE ON SOCIAL MEDIA OR WITH MEDIA OUTLETS



Use the hashtag (#) or the at (@) to target specific accounts. For more information on doing activism through social media see:

http://bit.lv/SocialMediaStrategiesforAdvocacy

HOLD EVENTS



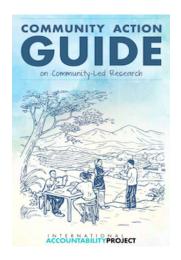
You could hold events to share your findings, and promote any of the other creative actions discussed above.



SAFETY AND SECURITY in Community-led Research

- **Create your security plan/protocol:** understand the overall research process might look like for your community and what you can do to minimize risk or deal with threats. Assess the likelihood of serious harms that might happen if you start the research in your community, and at each step of the process.
 - Secure your communication among the research team and with the participants
 - Secure personal data/sensitive information
 - Set rules on how photos, videos, and quotes may be used, and ask permission before using this data
- Security situations can change quickly, assess the situation continuously throughout the research process.

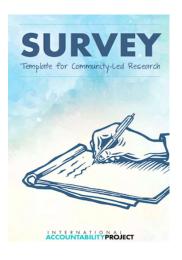
Community Action Guide on Community-led Research



Community Action
Guide on Communityled research



<u>Checklist to support</u> <u>community-led</u> research



Survey template for Community-led research

Download the action guides in *multiple languages*:

https://accountabilityproject.org/work/community-organizing/community-action-guides/



WHAT BIRDS SEE IN MY VILLAGE



Objectives:

To explore the issues your community thinks are important to study, and to develop community-led development priorities



Time: 1 to 2 hours



Materials:

Flipchart paper, sticky notes or colored papers with tape, pens, markers, or other writing instruments



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Experiences with community-led research:

MELA'S STORY

Hi, my name is Melal I am a community organizer from Zimbabwe. For the past eight years, I have worked with communities across Africa to promote transparency in extractive industries. I train and support communities to conduct their own research and define the development challenges they are facing. I believe community-led research is a powerful tool that allows communities to share their stories and realize the kind of change that they would like to see.

I first conducted community-led research within my own community in Marange in Eastern Zimbabwe. In 2006, diamond deposits were discovered in Marange leading to a mining boom that resulted in many human rights violations. Through the process of community-led research, we wanted to try to collectively understand the roots of our problems. One of the most important steps in this process was to identify and agree upon a research topic. In Marange, we discussed how we had lost our land.



Melania Chiponda is from the Marange community in Zimbabwe, and is the Regional Campaign Coordinator at WoMin, an African gender and extractives alliance that works to advance an African post-extractivist, eco-just, women-centered alternative to dominant destructive models of development. Previously, Mela was the founder and Projects Coordinator of Chiadzwa Community Trust.

Mela is a part of IAP's Global Advocacy Team, an initiative which brings together community organizers who experience development projects first-hand to conduct community-led research and mobilize "We heard from the government that there will be development on fisheries and harbors in the area but they said the details will come later. After we learned from the

Development Bank would be involved in this project, we contacted communities and informed them about the plans."

Thilak Kariyawasam, Sri Lanka Namre Group









Read more http://bit.ly/ SriLankaInform ationDelayed

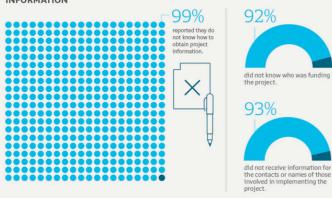
See full infographic click here.

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The community-led research included community discussions, individual interviews and four focus groups with 400 affected community members:



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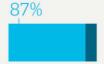




did not receive information about either the consultation or project complaint processes.



did not have the information needed to be able to provide informed opinions and ideas about the project plans.



did not know who would benefit from this project.

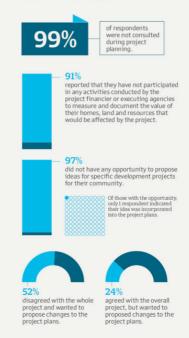
"They were not telling us anything about the purpose of the project."

"They will threaten us with force and violence to scare us to move."



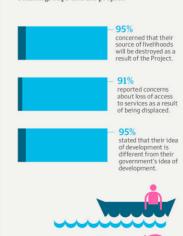
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COMMUNITY PARTICIPATION AND CONSULTATION



ENVIRONMENTAL AND SOCIAL RISKS

Communities expressed concerns about the management of the services and activities related to the Project. Understanding the environmental and social risks, is aggravated by a lack of information in general and what information is accessible in their language. These concerns can destabilize a rebuilding community, potentially creating conflict between fisherfolks and their families, outside groups and the project.



"Any project implemented in our area should benefit our community without destroying the environment and our livelihoods."

"The project should not appoint a senior retired government officers as a [project] consultant."

"Respect the community by planning [the project] with the community."

